

Foster Family Mobile App

One connected, AI-enabled platform spanning recruitment, matching, and active-placement care for child welfare agencies.

THE CHALLENGE

Child welfare agencies typically manage the foster family journey — recruitment, licensing, child-to-family matching, and ongoing placement support — across disconnected tools, spreadsheets, and manual processes. Families lose momentum during a lengthy application process, matching decisions rely heavily on individual caseworker recall of available homes, and placement-critical health and care information is often tracked on paper or lost between systems.

THE PLATFORM

1. Recruit & Onboard *Applicant-facing intake experience*

- Guided, mobile-first application with save-and-resume and inline validation
- Secure document capture (ID, references, home study materials) via camera or upload
- Always-visible progress tracker and single-next-action guidance
- Automated, multi-channel notifications and reminders throughout licensing

2. Match *AI-assisted, advisory-only matching*

- Kin-first sequencing surfaces relative and fictive-kin candidates before any non-kin shortlist
- Multi-factor scoring (stability history, complexity fit, geography, capacity) with a per-factor breakdown, not a black-box score
- Ranked, explainable shortlist for caseworker review; every match requires human approval
- Continuous bias auditing across demographic groups

3. Support Active Placements *Care & health tracking for placed children*

- Per-child health profile: conditions, allergies, medications, immunizations, providers
- Medication scheduling with dose reminders and adherence history
- Appointment and milestone tracking with overdue-item alerts
- Secure caseworker messaging, including a structured concern-escalation flow

One Connected Journey *Shared data, one family record*

- A single family record carries forward from inquiry through active placement, no re-entry of data between modules
- Modular by design: agencies can adopt one module or all three, and connect to an existing case-management system of record
- Consistent design language and notification patterns reduce relearning for staff and families across every stage

BUILT ON A RESPONSIBLE-AI FOUNDATION

Every AI-assisted capability in the Platform, matching recommendations, risk flags, and care alerts, is advisory only. Agencies retain full decision-making authority at every step.

- **Human-in-the-loop:** no AI output triggers an automated case or placement decision
- **Model explainability:** every recommendation includes a plain-language explanation of contributing factors
- **Bias auditing:** models are tested for differential performance across demographic groups before deployment and on an ongoing basis
- **Data sovereignty:** processing occurs within the agency's approved cloud environment, under the agency's data-governance controls

BUILT FOR STATE & COUNTY HUMAN SERVICES IT

- Cloud-agnostic architecture, deployable to government cloud environments (e.g., Azure Government Cloud, AWS GovCloud)
- Designed to comply with HIPAA, applicable state privacy statutes, and agency data-retention requirements
- WCAG 2.1 AA accessible across web and native mobile (iOS / Android)
- Interoperates with an agency's existing case-management system of record rather than replacing it

Let's talk at ISM 2026 (Spokane, WA · Sept 27–30).